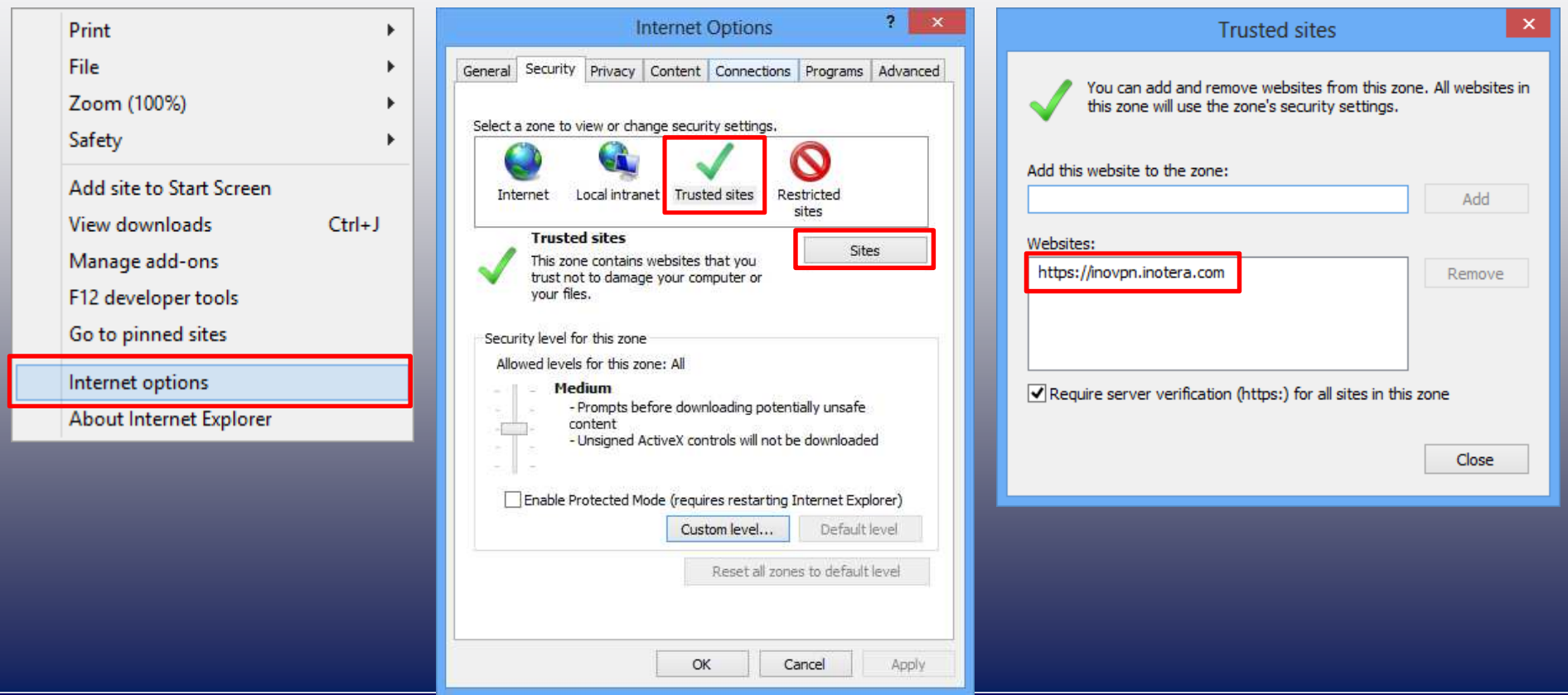


# **IMI. SSLVPN For CNY Temp SSLVPN User Manual**

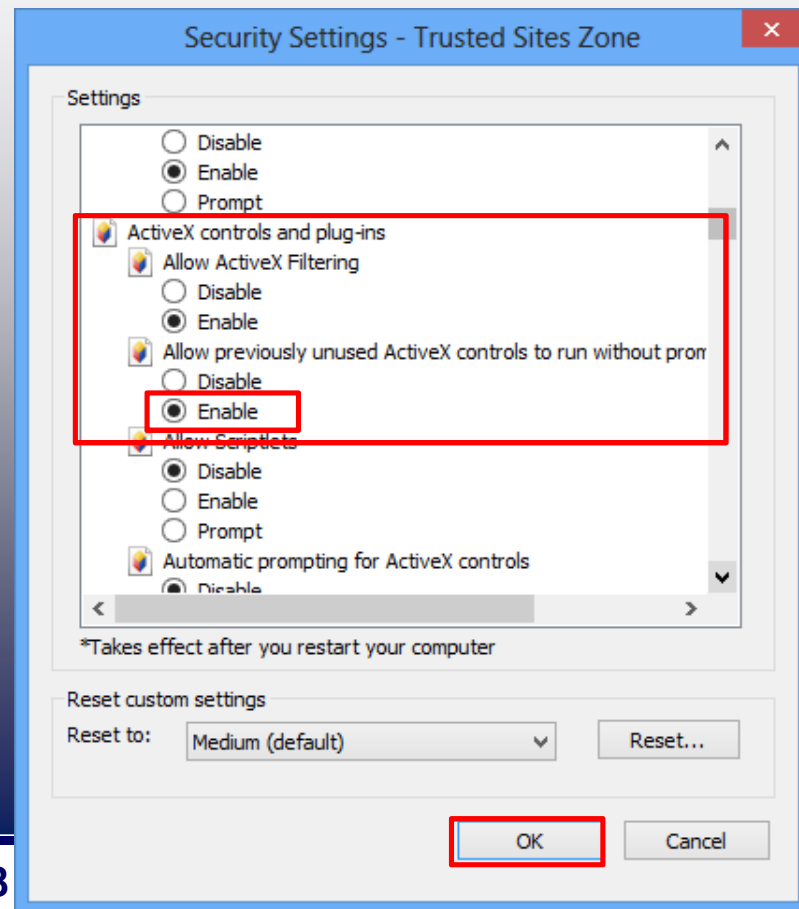
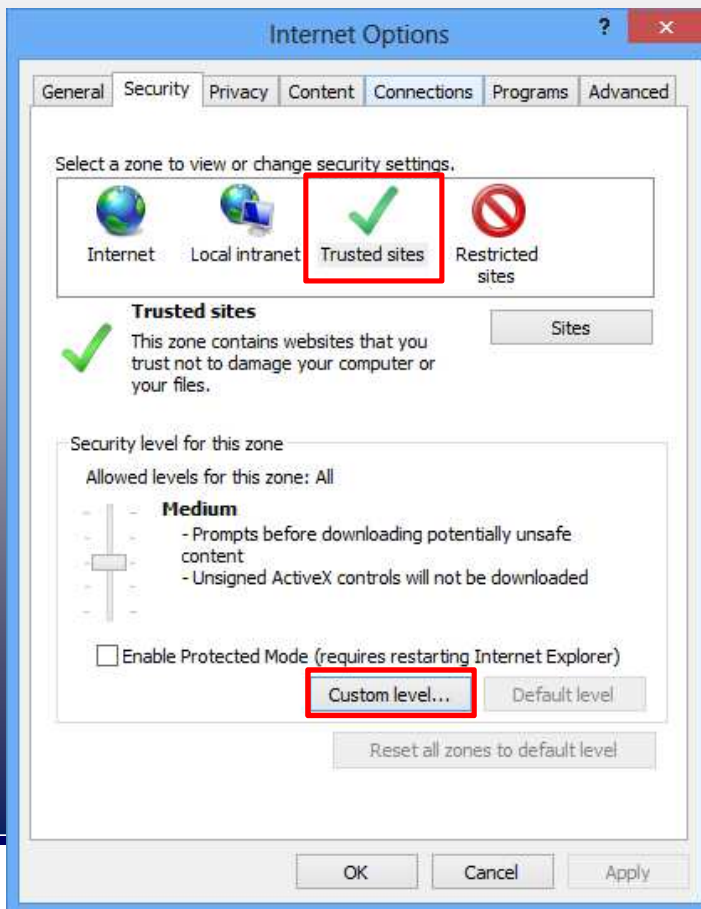
# Add SSL-VPN Website in “Trusted sites”

- Run Internet Explorer, click “Tools” → “Internet Options” → “Security” → “Trusted sites” → “Sites”
- Add below sites:
- <https://inovpn.inotera.com>



# Enable ActiveX Component.

- Run Internet Explorer, click “Tools” → “Internet Options” → “Security” → “Trusted sites” → “Custom level” → “ActiveX controls and plug-ins” → “Allow previously unused ActiveX controls to run without prompt” → “Enable”
- Click “OK”.



# For CNY Temp SSLVPN

SSLVPN Portal



- Run Internet Explorer and connect to <http://www.inotera.com/vpn> IMI VPN portal.
- Click hyper link "Temp SSLVPN"



The screenshot shows the Inotera SSL-VPN Website interface. At the top, there is a banner with the Inotera logo and the text "Inotera SSL-VPN Website" and "華亞科技 SSL-VPN". Below the banner, the date "December 16, 2013 14:21:24" is displayed. The main content area is divided into three columns. The left column contains a sidebar with a list of links: "General SSL-VPN", "Token Assignment", "SYNC E-mail via SSL-VPN", "For Micron Training", and "Temp SSLVPN" (which is highlighted with a red box). Below the sidebar, there is a section titled "Documents:" with links to "Personal SSL-VPN SOP", "Group SSL-VPN SOP", "Micron Training SSL-VPN SOP", "Q & A", and "IT Notice for SSL-VPN History". The middle column features a section titled "[IT Notice for SSL-VPN]" dated "11/21/2013". It contains a notice about Internet Explorer 11 compatibility, stating that IE11 is not fully supported by the current SSLVPN system and that a new version is expected in December 2013. The right column features a section titled "[SSL-VPN Service Call]" with office hours and contact information. The bottom of the page shows another notice dated "10/23/2013" regarding Windows 8.1 compatibility.

December 16, 2013 14:21:24

**SSL-VPN:NEW**

- General SSL-VPN
- Token Assignment
- SYNC E-mail via SSL-VPN
- For Micron Training
- Temp SSLVPN**

**Documents:**

- Personal SSL-VPN SOP
- NEW** Group SSL-VPN SOP
- NEW** Micron Training SSL-VPN SOP
- NEW** Q & A
- IT Notice for SSL-VPN History

**[IT Notice for SSL-VPN]**  
11/21/2013

微軟Internet Explorer 11已於11/9正式上市，經IT測試驗證，現行華亞之SSLVPN系統尚未完全支援Internet Explorer 11。

敬告SSLVPN使用者自行考量SSLVPN需求與IE11升級的必要性。資訊處預計依SSLVPN官方支援時程於2013十二月進行版本更新以支援IE11。

造成不便，敬請見諒。

Microsoft released Internet Explorer 11 on 11/9. After compatibility testing both of Internet Explorer 11 and IMI SSLVPN system. We found it's not support in Internet Explorer 11 so far.

Please concert SSLVPN demand before upgrade your browser to IE11.

IT expect release new version to support IE11 in Dec. 2013. depend on official support release schedule.

Sorry for inconvenient caused.

**10/23/2013**

微軟Windows 8.1已於10/17正式上市，經IT測試驗證，現行華亞之SSLVPN系統尚未完全支援Windows 8.1。

敬告SSLVPN使用者自行考量SSLVPN需求與Windows 8.1升級的必要性。資訊處預計依SSLVPN官方支援時程於2013十二月進行版本更新以支援Windows 8.1。

造成不便，敬請見諒。

**[SSL-VPN Service Call]**

上班時間 (星期一至五 08:00 ~ 17:30)  
請撥分機 5775  
下班時間 (星期一至五 17:30 ~ 08:00 及六、日全天) 請撥分機 5799 或 6699

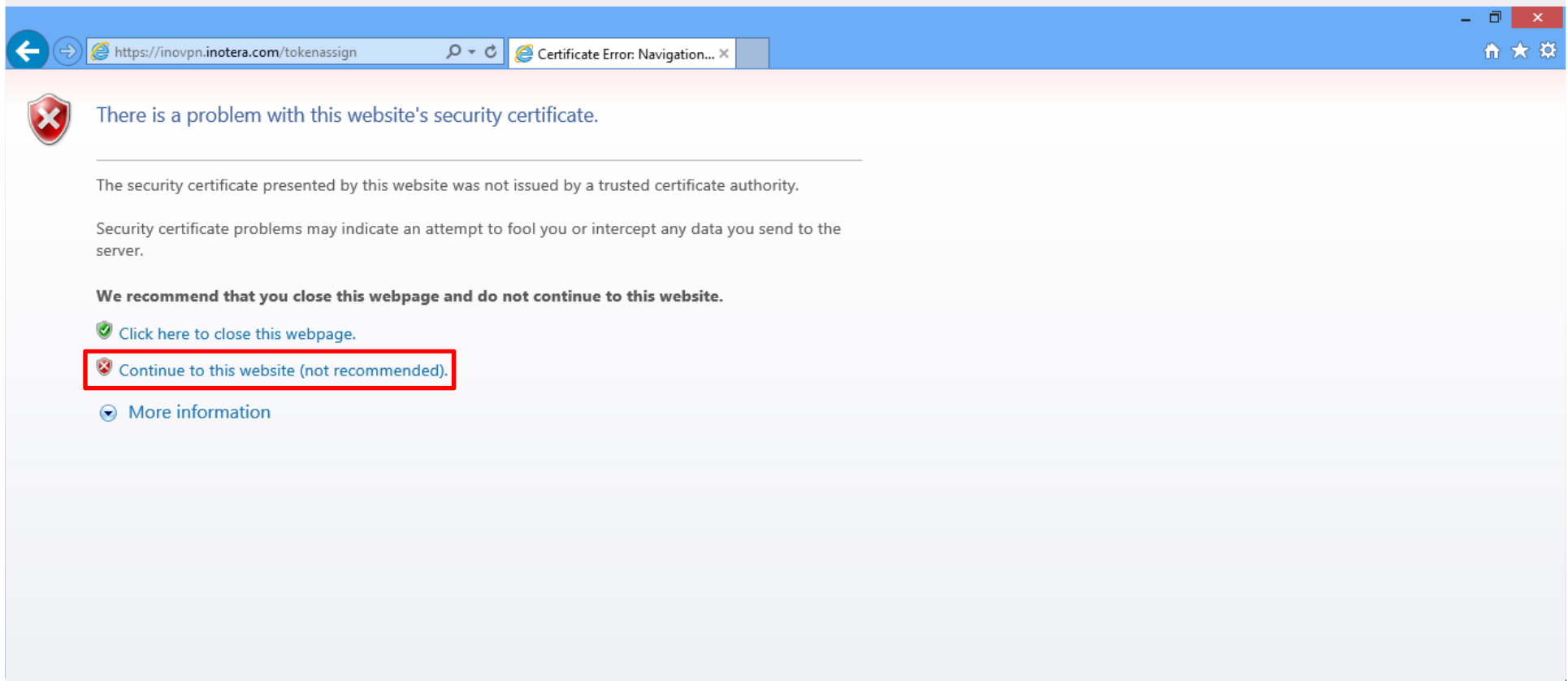
Office Hour (08:00 ~ 17:30 during Monday to Friday) please call ext. 5775.  
Non-Office Hour (17:30 ~ 08:00 during Monday to Friday, Saturday & Sunday all times) please call ext. 5799 or 6699.

# For CNY Temp SSLVPN

SSLVPN Portal



- Click “Continue to this website (not recommended)”



# For CNY Temp SSLVPN

SSLVPN Portal



- Key in “Personal Account” and “Personal Password”
- Click “Sign In”

The screenshot shows a web browser window with the URL <https://inovpn.inotera.com/dana-1>. The page title is "Inotera Secure Access Service". The login form includes a "Username" field with the value "Q00812", a "Password" field with masked characters, and a "Sign In" button. Annotations with blue boxes and arrows indicate the following steps:

- (1) Personal Account: Points to the Username field.
- (2) Personal Password: Points to the Password field.
- (3) Click “Sign In”.: Points to the Sign In button.

Below the login form, there is a large blue rectangular area.

# Login process completed

Now we can do our job



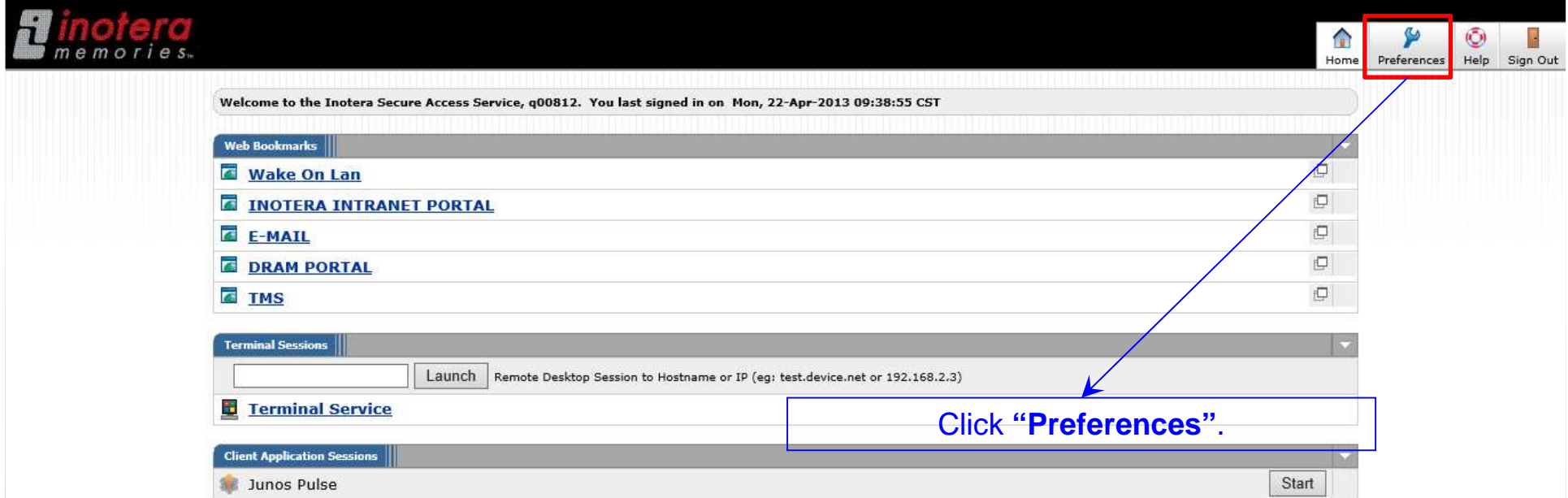
The screenshot shows the Inotera Secure Access Service dashboard. At the top, there is a black header with the 'inotera memories' logo on the left and navigation links (Home, Preferences, Help, Sign Out) on the right. Below the header, a welcome message states: 'Welcome to the Inotera Secure Access Service, s11303. You last signed in on Sun, 15-Dec-2013 21:01:23 CST'. The main content area is divided into two sections: 'Web Bookmarks' and 'Terminal Sessions'. The 'Web Bookmarks' section is highlighted with a red box and contains four links: 'Wake On Lan', 'INOTERA INTRANET PORTAL', 'E-MAIL', and 'TMS'. The 'Terminal Sessions' section contains a text input field, a 'Launch' button, and a placeholder text: 'Remote Desktop Session to Hostname or IP (eg: test.device.net or 192.168.2.3)'. Below this, it says 'You don't have any terminal sessions.'

# Preferences

To adjust Remote Desktop Launcher Color Depth



- Click "Preferences".





# Preferences

To adjust Remote Desktop Launcher Color Depth



- Click “General” .
- Select “24-bit” or “32-bit” (True Color).
- Click “Save Changes”.
- Click “Home”.

The screenshot shows the inotera preferences page in a web browser. The browser's address bar shows the URL <https://inovpn.inotera.com/dana/>. The page has a navigation bar with links for Home, Preferences, Help, and Sign Out. The main content area is titled 'Preferences' and contains three sections: 'Change Password', 'Remote Desktop Launcher', and 'Save Changes'. The 'General' tab is selected under the 'Remote Desktop Launcher' section. The 'Color Depth' dropdown menu is set to '32-bit (True Color)'. The 'Screen Size' dropdown menu is set to 'Full Screen'. The 'Save Changes' button is visible at the bottom of the 'Remote Desktop Launcher' section. Four numbered instructions are overlaid on the page: (1) Click “General”. (2) Select “24-bit” or “32-bit (True Color)”. (3) Click “Save Changes”. (4) Click “Home”.

(1) Click “General”.

(2) Select “24-bit” or “32-bit (True Color)”.

(3) Click “Save Changes”.

(4) Click “Home”.

# Remote Desktop

To remote your computer



- Key in the "Computer Name".
- Click "Launch".



Welcome to the Inotera Secure Access Service, q00812. You last signed in on Mon, 22-Apr-2013 09:38:55 CST

## Web Bookmarks

[Wake On Lan](#)

[INOTERA INTRANET PORTAL](#)

[E-MAIL](#)

[DRAM PORTAL](#)

[TMS](#)

## Terminal Sessions

[Launch](#) Remote Desktop Session to Hostname or IP (eg: test.device.net or 192.168.2.3)

[Terminal Service](#)

## Client Application Sessions

Junos Pulse

[Start](#)

Key in "computer name" then click "Launch".

# Remote Desktop

To remote your computer



- Click "Do not show me the warning for this program again"
- Click "Allow".

# Remote Desktop

To remote your computer



- Click “Always” to install “Juniper Terminal Services Client”.

The screenshot shows the Inotera Remote Desktop web interface. At the top, there's a navigation bar with the Inotera logo and links for Home, Preferences, Help, and Sign Out. Below the navigation bar, a message says "Please wait..." followed by "Launching Terminal Services Session. This may take from a few seconds to a couple of minutes, depending on your bandwidth." In the center, a "Setup Control - Warning" dialog box is displayed. The dialog box contains the following text: "Do you want to download, install, and/or execute software from the following server?", "Product Name: Juniper Terminal Services Client", "Software Name: neoTermServSetup.exe", and "Server Name: inovpn.inotera.com". At the bottom of the dialog box, there are three buttons: "Always", "Yes", and "No". The "Always" button is highlighted with a red rectangle. A blue arrow points from the "Always" button to a blue text box at the bottom of the page that says "Click “Always” to install “Juniper Terminal Services Client”."

Please wait...

Launching Terminal Services Session. This may take from a few seconds to a couple of minutes, depending on your bandwidth.

Setup Control - Warning

Do you want to download, install, and/or execute software from the following server?

Product Name: Juniper Terminal Services Client

Software Name: neoTermServSetup.exe

Server Name: inovpn.inotera.com

Always Yes No

Click “Always” to install “Juniper Terminal Services Client”.

# Finish to Log On

Ready to remote your computer



- See the screen, you can remote to your computer successfully now.

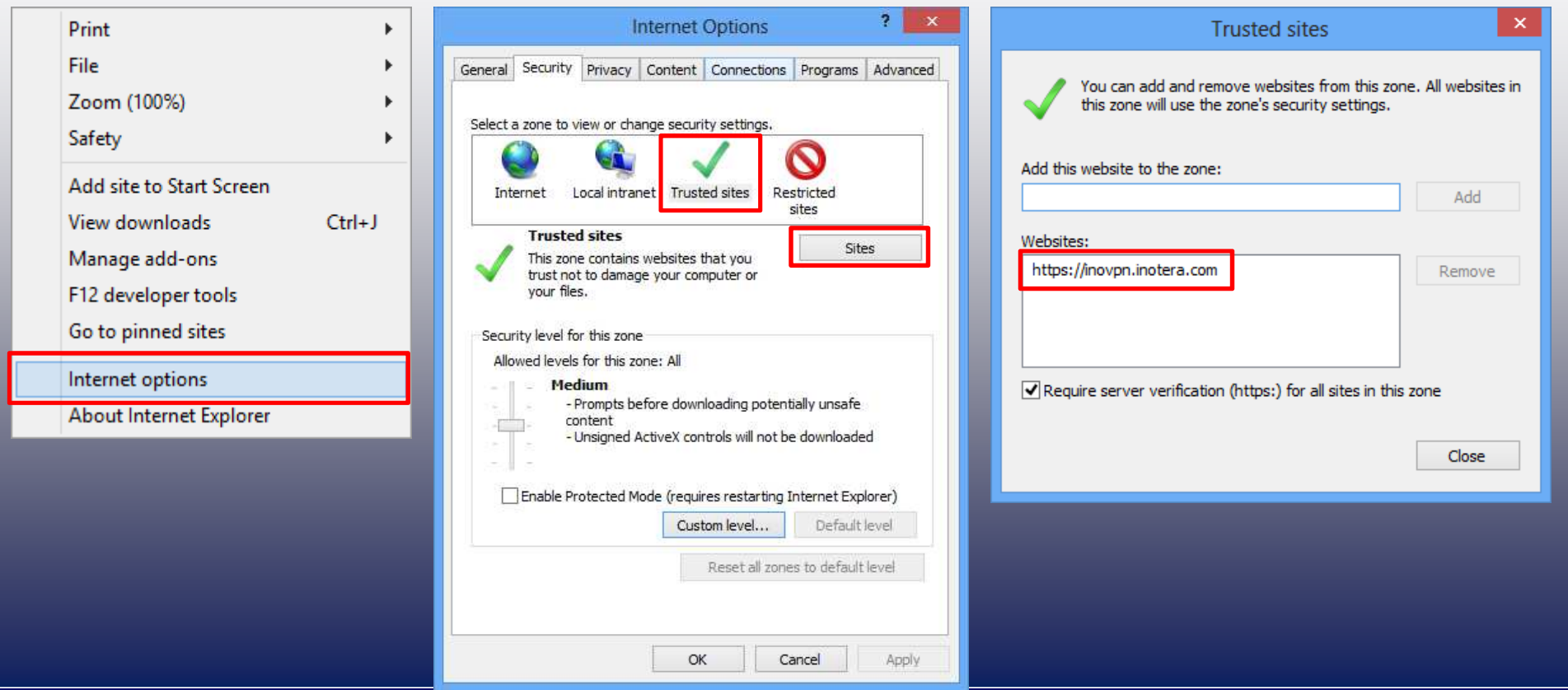


- If you **can not** access SSL VPN successfully, please check below items.



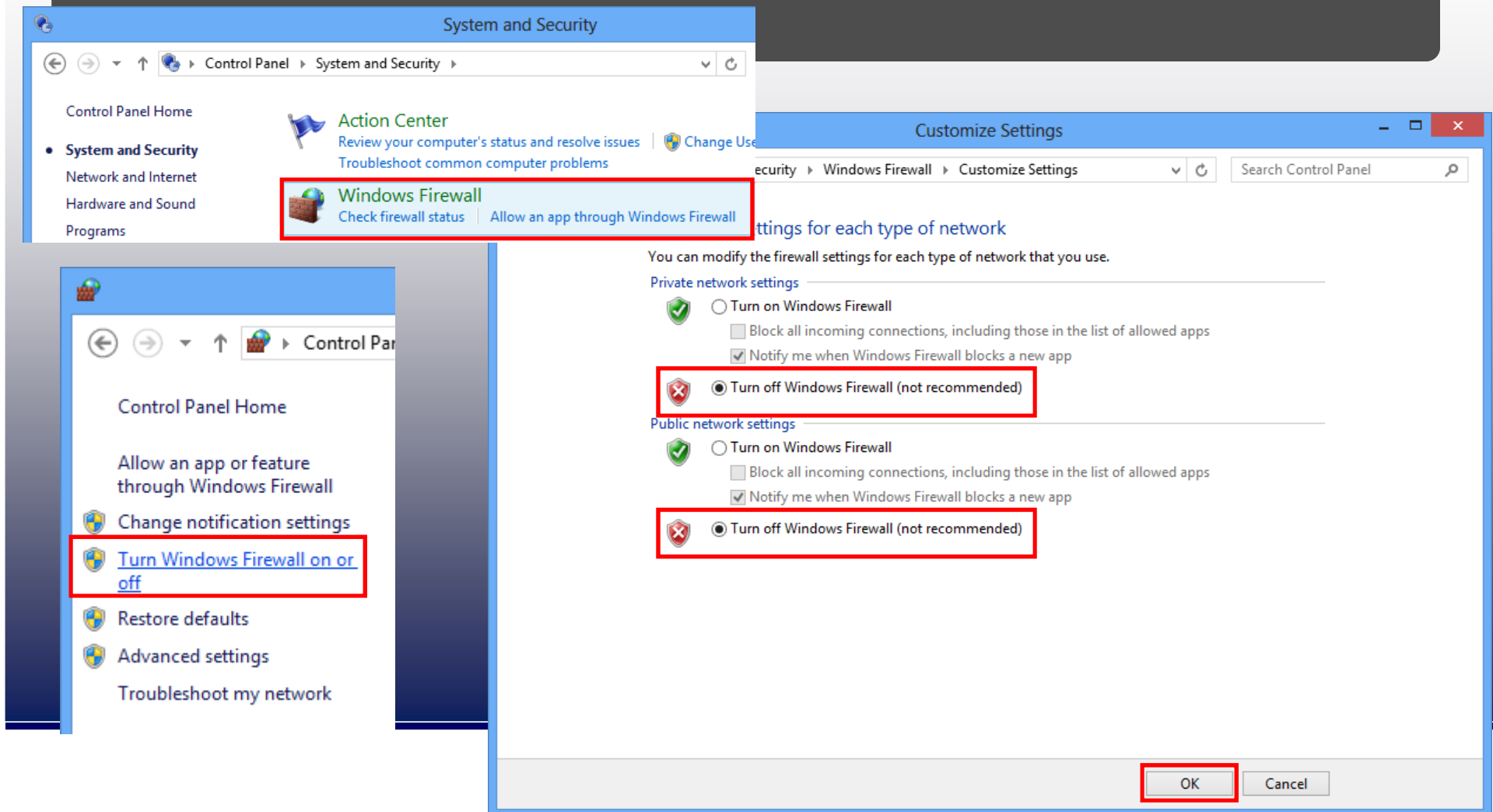
# ITEM-01 Trusted Sites

- Run Internet Explorer, click “Tools” → “Internet Options” → “Security” → “Trusted sites” → “Sites”
- Add below sites:
- <https://inovpn.inotera.com>



# ITEM-02 Windows Firewall

- To disable Windows Firewall.
- Click “Control Panel” → “Windows Firewall” → “Turn Windows Firewall on or off” → “Turn off Windows Firewall (not recommended)” → “OK”



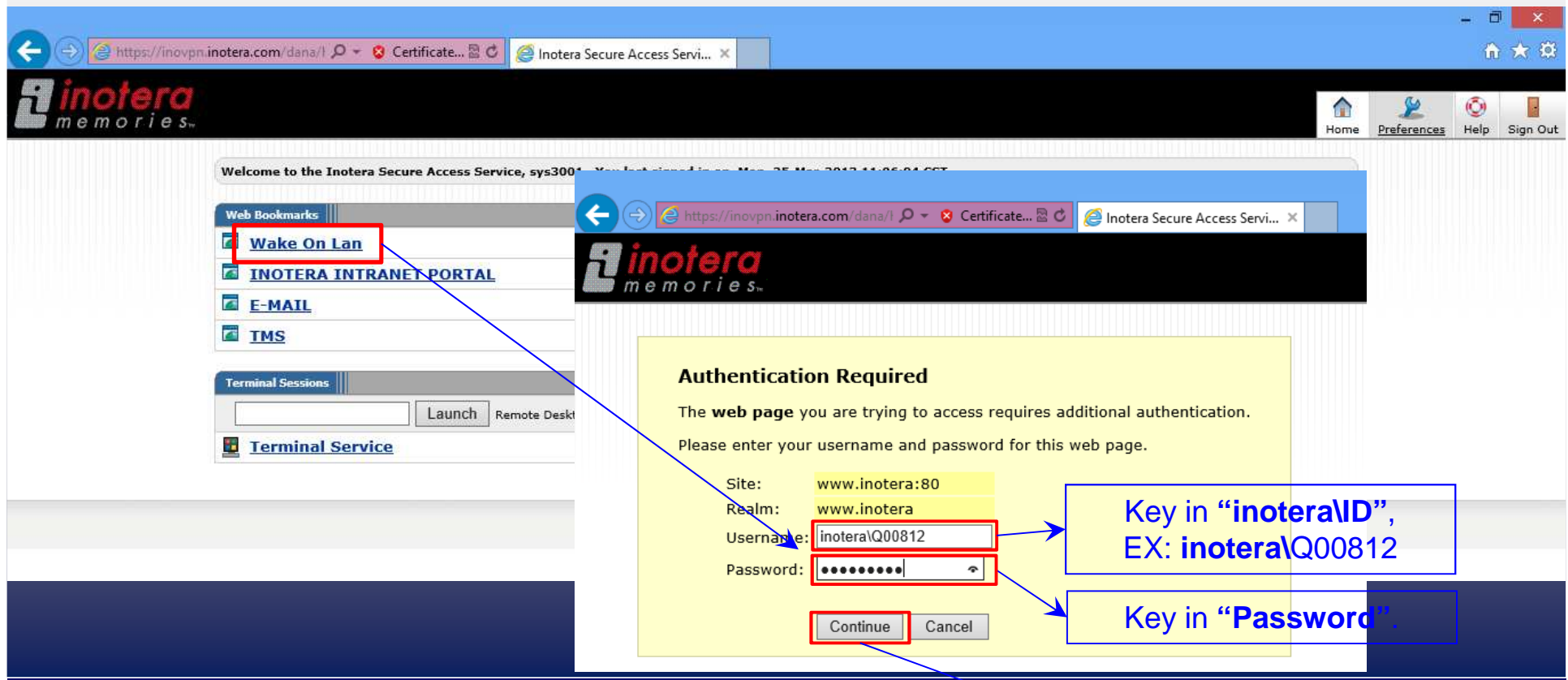


- If you **can** access SSL VPN successfully, please refer to below “Wake On LAN” and “Remote Desktop” descriptions.



# ITEM-03 Wake On Lan

- Click “Wake On Lan”.
- Key in “inotera\ID”, EX: inotera\Q00812.
- Key in your log on password → Click “Continue”.



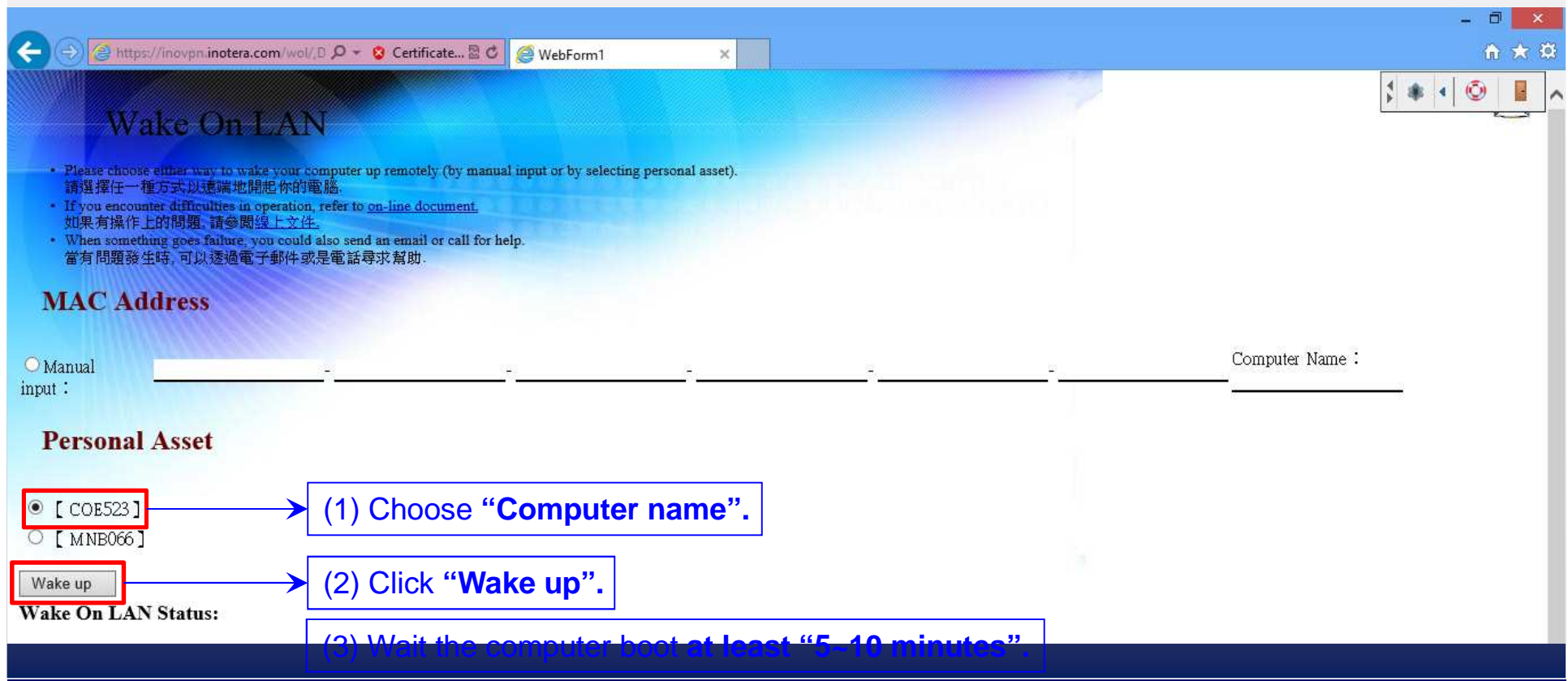
The screenshot displays the Inotera Secure Access Service web portal. On the left, under the 'Web Bookmarks' section, the 'Wake On Lan' link is highlighted with a red box. A blue arrow points from this link to an 'Authentication Required' dialog box. The dialog box contains the following fields and instructions:

- Site:** www.inotera:80
- Realm:** www.inotera
- Username:** inotera\Q00812 (This field is highlighted with a red box, and a blue arrow points to it from a text box containing 'Key in “inotera\ID”, EX: inotera\Q00812’).
- Password:** [masked with dots] (This field is highlighted with a red box, and a blue arrow points to it from a text box containing 'Key in “Password”’).
- Buttons:** 'Continue' and 'Cancel' (The 'Continue' button is highlighted with a red box, and a blue arrow points to it from a text box containing 'Click “Continue”’).

The background of the portal shows a welcome message, navigation links (Home, Preferences, Help, Sign Out), and a list of terminal sessions.

# ITEM-03 Wake On LAN

- Choose “Computer name”.
- Click “Wake up”.
- Wait the computer boot at least “5~10 minutes”.



The screenshot shows a web browser window with the URL <https://inovpn.inotera.com/wol/D>. The page title is "Wake On LAN". It contains instructions in English and Chinese, a "MAC Address" section, and a "Personal Asset" section. The "Manual input" section has a "Computer Name" field. The "Personal Asset" section has two radio buttons: "[ COE523 ]" (selected) and "[ MNB066 ]". A "Wake up" button is located below the radio buttons. The "Wake On LAN Status:" section is at the bottom. Annotations with blue boxes and arrows point to the selected radio button, the "Wake up" button, and the "Wake On LAN Status:" section.

Wake On LAN

- Please choose either way to wake your computer up remotely (by manual input or by selecting personal asset).  
請選擇任一種方式以遠端地開起你的電腦。
- If you encounter difficulties in operation, refer to [on-line document](#).  
如果有操作上的問題, 請參閱線上文件。
- When something goes failure, you could also send an email or call for help.  
當有問題發生時, 可以透過電子郵件或是電話尋求幫助。

**MAC Address**

Manual input :  Computer Name :

**Personal Asset**

☒ [ COE523 ] ☐ [ MNB066 ]

Wake On LAN Status:

# Supported Browser List

We recommend Internet Explorer 9 for get least problems while using SSLVPN.

## Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"><li>Windows 8 on 32-bit or 64-bit platforms.</li><li>Windows 8 Enterprise on 32-bit.</li><li>Windows 7 on 32-bit or 64-bit platforms</li><li>Windows 7 SP1 Enterprise on 32-bit</li><li>Windows Vista on 32-bit or 64-bit platforms</li><li>Windows XP with SP3 on 32 bit</li></ul>	<ul style="list-style-type: none"><li>Internet Explorer 10<sup>2</sup></li><li>Internet Explorer 9.0</li><li>Internet Explorer 8.0</li><li>Internet Explorer 7.0</li><li>Firefox 3.0 and above including FF10</li><li>Oracle JRE 6 and above</li></ul>
Mac	<ul style="list-style-type: none"><li>Mac OS X 10.6.x, 32 bit and 64 bit</li><li>Mac OS X 10.7.x, 32 bit</li><li>Mac OS X 10.8.x, 32 bit</li></ul>	<ul style="list-style-type: none"><li>Safari 6.0 Sun JRE 6</li><li>Safari 5.1 Sun JRE 6</li><li>Safari 5.0 Sun JRE 6</li></ul>
Linux	<ul style="list-style-type: none"><li>OpenSuse 10.x and 11.x</li><li>Ubuntu 9.10, 10.x and 11.x</li><li>Red Hat Enterprise Linux 5</li></ul>	<ul style="list-style-type: none"><li>Firefox 3.0 and above</li><li>Oracle JRE 6 and above</li></ul>
Solaris	<ul style="list-style-type: none"><li>Solaris 10, 32 bit only</li></ul>	<ul style="list-style-type: none"><li>Mozilla 2.0 and above</li></ul>

<sup>1</sup> For **Administrator User Interface (Web Console)**, Windows Platform is the only Qualified Platform and all Non-Windows platforms are Compatible from the Qualified Platforms Table.

<sup>2</sup> *IE 10 is only supported in Desktop Mode on Windows 8 with plug-ins enabled.*